

General Terms and Conditions for Registration for the  
**ESOR & ESR ATHENA MENTORSHIP PROGRAMME**

## 1. Scope of Application

- 1.1. These Terms and Conditions apply to registration for the ESOR & ESR Athena Mentorship Programme ("the Event"), organised by the European Society of Radiology ("ESR"), an association registered under Austrian law, with its registered office at Am Gestade 1, 1010 Vienna, Austria.
- 1.2. These Terms and Conditions govern the contract between ESR and the participant (or, where applicable, a third party — both referred to below as "participant"). Any terms proposed by the participant that differ from these Terms and Conditions do not form part of the contract, even if ESR has accepted payment or provided access to the Event without expressly objecting to them.
- 1.3. ESR processes personal data collected during registration and participation in the Event in accordance with applicable data protection law, including the General Data Protection Regulation (GDPR). Full details of how ESR processes personal data — including the categories of data, purposes, legal bases, and data subject rights — are set out in ESR's Data Protection Information, available at [www.myesr.org/data-protection-information](http://www.myesr.org/data-protection-information).

## 2. Registration

- 2.1. Registration for the Event must be completed online via the registration tool available at [www.portal.myesr.org](http://www.portal.myesr.org). Registrations that do not include the participant's full name, email address, postal address and date of birth cannot be processed.
- 2.2. By completing registration, a contract under these Terms and Conditions is formed between ESR and the participant. Where the registration fee is to be invoiced to and paid by a third party — such as a university, hospital, healthcare institution or other organisation — the contract is formed between ESR and that third party instead.
- 2.3. A participant who requests that their registration fee be invoiced to a third party confirms that they have the third party's authorisation to enter into this contract on their behalf, and that the third party has agreed to cover the fee. If the third party subsequently refuses to pay, the participant becomes personally liable for the registration fee and must pay it upon ESR's first written request.
- 2.4. Anyone registering on behalf of another person confirms that they are authorised to do so, and to give any consents or approvals required under these Terms and Conditions on that person's behalf.
- 2.5. After completing registration, the participant will receive a confirmation email. This email is sent for verification purposes only and does not constitute confirmation that registration is complete or that payment has been received.
- 2.6. Registration is only confirmed once ESR has received payment of the full registration fee.
- 2.7. The registration fee can be paid by bank transfer or by credit card (Visa or Mastercard/EuroCard).
- 2.8. Upon successful payment by credit card, the participant will receive a confirmation email including the original invoice. For payments made by bank transfer, a registration confirmation will be sent by email upon completion of the online registration form. In both cases, a copy of the invoice is available in the participant's personal account at [www.portal.myesr.org](http://www.portal.myesr.org).

For bank transfers, payment must be made to:

**Account Name:** European Society of Radiology-ESOR  
**Bank Name:** Die Erste Bank  
**IBAN:** AT30 2011 1285 6166 3301  
**BIC/SWIFT:** GIBAATWWXXX  
**Bank address:** Erste Bank der österreichischen Sparkassen AG  
Am Belvedere 1, 1100 Wien

The participant's full name and personal ID must be included as a reference on the bank transfer. Any bank charges are the participant's responsibility. Bank transfer payments must be completed within 10 working days of online registration. This deadline does not extend any other applicable registration deadlines.

- 2.9. If payment is not received within 10 working days of online registration, ESR may cancel the registration without further notice. The participant may register again, subject to the same deadlines and conditions — including current registration fees, which may have changed.
- 2.10. Payment by cheque is not accepted.
- 2.11. Registration for the Event also includes registration for the European Congress of Radiology 2027 (ECR 2027), which is also organised by ESR. The Terms and Conditions of ECR 2027 apply to that component of the registration alongside these Terms and Conditions. In the event of any conflict between the two, ESR will determine which terms prevail.
- 2.12. Participants who are already registered for ECR 2027 may request a refund of their ECR 2027 registration fee. Such requests can only be processed after registration for this Event has been fully confirmed and payment received. Refund requests must be submitted in writing to [esor@myesr.org](mailto:esor@myesr.org).
- 2.13. Registrations are personal and non-transferable. If a registered participant is unable to attend, a new registration and full payment will be required for any replacement participant.
- 2.14. Subject to the cancellation rights set out in Section 7 and any other rights prescribed by mandatory law, registration fees are non-refundable once payment has been completed. In particular, ESR will not issue refunds or credits in the following circumstances: (a) subsequent reductions in registration fees or the introduction of special offers after payment has been received; (b) post-registration discount eligibility, including speaker invitations or membership changes; (c) failure to attend the Event for personal or professional reasons.

### 3. Registration Fees

- 3.1. Current registration fees are listed on the ESOR website ([www.esor.org](http://www.esor.org)) under the relevant course section.
- 3.2. The registration fee is only valid if registration is submitted and full payment is received by ESR before the registration deadline. The applicable deadline is published on the ESOR website ([www.esor.org](http://www.esor.org)) under the relevant course section. If payment is not received by the deadline, the registration will not be confirmed. The participant may submit a new registration, subject to the conditions and deadlines applicable at that time.

#### **4. Certificates and evaluations**

- 4.1. Participants who attend all sessions of the course programme will receive a Certificate of Completion. For online sessions, participants who are unable to attend live may fulfil the attendance requirement by watching the full session recording within the deadline communicated by ESR.
- 4.2. Participants who attend the onsite component of the course will additionally receive a Certificate of Attendance for that component. Attendance at the ECR 2027 session is subject to ECR 2027's own certification arrangements.
- 4.3. Both certificates will be issued within two weeks of the final course date, either via the participant's personal account at [www.portal.myesr.org](http://www.portal.myesr.org) or by email to the address provided at registration. ESR will notify participants of the delivery method in advance.
- 4.4. No certificates will be issued to participants who have not met the relevant attendance and completion requirements, regardless of whether the registration fee has been paid.
- 4.5. Participants are encouraged to complete course evaluation forms within the deadlines communicated by ESR. Feedback helps ESR maintain and improve the quality of its programmes.

#### **5. Badges and Safety**

- 5.1. Participants attending the onsite component of the course will be issued a badge by ESR displaying their first name, last name and country. Participants are asked to wear their badge visibly while at the venue.
- 5.2. Badge requirements for the European Congress of Radiology 2027 are set out in the ECR 2027 Terms and Conditions, which apply to participants attending ECR 2027 as part of their registration.

#### **6. Event Conditions and Cancellation**

- 6.1. The Event includes both onsite and online components, as described on the ESOR website ([www.esor.org](http://www.esor.org)) under the relevant course section. The registration fee covers access to both components. Onsite sessions can only be attended in person — no remote participation alternative will be provided for those sessions.
- 6.2. Online sessions are delivered via Zoom. Participants are responsible for ensuring they have access to the required technology and a stable internet connection. ESR is not responsible for any technical difficulties on the participant's side that prevent access to online sessions.
- 6.3. If the Event cannot be held due to circumstances beyond ESR's reasonable control — including but not limited to natural disasters, strikes, government restrictions, power outages, cyberattacks or unavailability of the venue — ESR reserves the right to postpone the Event to a later date. In the event of postponement, participants will be notified as soon as reasonably possible and offered the option to transfer their registration to the new date. If a participant is unable to attend on the new date, they may request a refund of their registration fee by notifying ESR in writing within 7 days of being informed of the postponement.
- 6.4. Where individual components of the Event are cancelled or cannot proceed as planned, ESR will make reasonable efforts to reschedule the affected component. Participants will be notified as soon as possible in such cases. If rescheduling is not possible, ESR will issue a partial refund corresponding to the cancelled component, calculated on the basis of ESR's internal fee breakdown. ESR will communicate the applicable refund amount to affected participants in writing.

- 6.5. For the avoidance of doubt, cancellation of an individual component does not entitle the participant to a full refund of the registration fee unless the Event as a whole is cancelled.
- 6.6. ESR reserves the right to cancel or postpone the Event if it determines that the required quality standards cannot be met — for example, due to an insufficient number of participants or the unavailability of key speakers or faculty. In such cases, participants will be informed as soon as possible and no later than five weeks before the first day of the Event, and the full registration fee will be refunded. ESR recommends that participants avoid making non-refundable travel arrangements before this deadline.
- 6.7. In all cases of cancellation or postponement, ESR's liability is limited to the refund of the registration fee where applicable under these Terms and Conditions. ESR is not liable for any additional costs incurred by the participant, including travel, accommodation or visa expenses.

## 7. Right of withdrawal

- 7.1. Participants who are consumers and enter into this contract in their own name and on their own behalf have the right to withdraw from the contract within 14 days of the date on which full payment is received by ESR, without giving any reason.
- 7.2. If the Event or any component of it is scheduled to take place within the 14-day withdrawal period, the participant acknowledges that by completing registration they expressly request that ESR begin performance of the contract before the withdrawal period has expired. In such cases the right of withdrawal is lost once the relevant component has commenced.
- 7.3. Where the registration fee is paid by a third party that is not acting as a consumer — such as a university, hospital or other organisation — no right of withdrawal applies to that contract.
- 7.4. Consumers wishing to exercise their right of withdrawal must notify ESR by means of a clear written statement before the expiry of the 14-day withdrawal period. Notice should be sent to:

European Society of Radiology (ESR)  
Am Gestade 1, 1010 Vienna, Austria  
Email: [esor@myESR.org](mailto:esor@myESR.org)

The withdrawal period is considered met if the notice is sent before the 14-day period expires. The sample withdrawal form below may be used for this purpose, though it is not mandatory.

### SAMPLE WITHDRAWAL FORM (not mandatory)

I hereby revoke the contract concluded by me for the participation in the ESOR Athena Mentorship Programme Contract concluded on (date):

Name of the participant:

Address of the participant:

Signature of the participant (only when notified on paper):

Date:

- 7.5. Where a valid withdrawal is exercised, ESR will refund all payments received from the participant without undue delay and within 14 days of receiving the withdrawal notice. The refund will be made using the same payment method used for the original transaction, at no additional cost to the participant.
- 7.6. Following withdrawal, the participant will no longer have access to any components of the Event, including any online materials or recordings already made available.

## **8. Photography and Recording**

- 8.1. ESR may take photographs and make audio or video recordings during onsite components of the Event for the purposes of documenting and promoting its educational programmes. By attending the onsite component, participants acknowledge that such photography and recording may take place.
- 8.2. Where ESR wishes to use images or recordings in which individual participants are identifiable for promotional or marketing purposes, ESR will only do so where the participant has given their explicit consent via the registration form. Participants may withdraw such consent at any time by contacting ESR at [esor@myesr.org](mailto:esor@myesr.org).
- 8.3. Online sessions conducted via Zoom may be recorded for the purpose of making them available to participants who were unable to attend live, as described in Section 4. Participants will be informed at the start of each session if recording is taking place. These recordings will not be shared publicly or used for promotional purposes without participants' separate consent.
- 8.4. Participants who do not wish to be photographed or recorded during onsite sessions are asked to notify ESR in advance at [esor@myesr.org](mailto:esor@myesr.org). ESR will make reasonable efforts to accommodate such requests.

## **9. Warranty and Liability**

- 9.1. ESR will use reasonable skill and care in organising and delivering the Event and its components. While ESR will make every effort to deliver the programme as described on the ESOR website, it reserves the right to make reasonable changes to the programme content, speakers or schedule where necessary. Participants will be informed of any significant changes as soon as reasonably possible.
- 9.2. ESR's liability for any loss or damage suffered by a participant in connection with the Event is limited to the amount of the registration fee paid by that participant, except where such loss or damage results from ESR's gross negligence or wilful misconduct, in which case mandatory legal provisions apply.
- 9.3. ESR is not liable for any indirect or consequential losses, including but not limited to loss of earnings, travel or accommodation costs, or professional opportunities, except where required by mandatory law.
- 9.4. Nothing in these Terms and Conditions limits ESR's liability for death or personal injury caused by its negligence, or for any other liability that cannot be excluded under applicable law.

## **10. Place of Performance/Applicable Law/Place of Jurisdiction**

- 10.1. The place of performance of all obligations under these Terms and Conditions, for both ESR and the participant, is Vienna, Austria.
- 10.2. These Terms and Conditions and any contractual relationship arising from them are governed by Austrian law, excluding the UN Convention on Contracts for the International Sale of Goods (CISG).

For participants who are consumers residing in an EU member state, the application of Austrian law does not deprive them of the protection afforded by mandatory provisions of the law of their country of residence.

- 10.3. The courts of Vienna, Austria shall have jurisdiction over any disputes arising from these Terms and Conditions. ESR also reserves the right to bring claims before the courts of the participant's country of domicile.

For participants who are consumers residing in an EU member state, nothing in this clause affects their right to bring proceedings before the courts of their country of residence, as provided under applicable EU law.

- 10.4. In the event of a dispute arising from these Terms and Conditions, participants may also seek resolution through the EU Online Dispute Resolution platform, accessible at <https://ec.europa.eu/consumers/odr>. ESR's contact address for ODR purposes is [esor@myESR.org](mailto:esor@myESR.org).

## 11. Accessibility and Special Requirements

- 11.1. ESR is committed to making the Event accessible to all participants. Participants with accessibility requirements or special needs are encouraged to contact ESR at [esor@myesr.org](mailto:esor@myesr.org) as early as possible, and no later than 4 weeks before the Event, so that ESR can make reasonable arrangements where possible.
- 11.2. ESR will make every reasonable effort to accommodate requests but cannot guarantee that all requirements can be met, particularly where insufficient notice has been given.

## 12. VAT and Invoicing

- 12.1. The registration fee is subject to Austrian VAT at a rate of 10%. The ESOR website displays both the net price and the VAT-inclusive price. Payment is due at the VAT-inclusive price. VAT will be shown separately on the invoice.
- 12.2. Participants who require the registration fee to be invoiced to an institution or third party should select bank transfer as their payment method during registration and contact ESR at [esor@myesr.org](mailto:esor@myesr.org) with the relevant institution's details. ESR will issue an invoice reflecting the provided information upon receipt of those details.
- 12.3. Invoices are issued in Euros. ESR is not responsible for any currency conversion costs or losses incurred by the participant or their institution.